

Jiasheng Zhang

Assistant Professor

Department of Government and Public Administration

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ACADEMIC APPOINTMENT

Assistant Professor, Department of Government and Public Administration, University of Macau, 2022.8-present

Post-doctoral Fellow, Department of Public Policy, City University of Hong Kong, 2021.5—2022.5

Senior Research Associate/Research Assistant, Department of Public Policy, City University of Hong Kong, 2018.10—2021.5

EDUCATION

Florida State University, United States

Ph.D. in Public Administration, Askew School of Public Administration and Policy

Renmin University of China, Beijing, China

Master of Management in Public Policy, School of Public Administration and Policy

Sichuan University, Chengdu, China

Bachelor of Management in Public Administration (with Distinction), School of Public Administration

RESEARCH INTERESTS

Public Management, Collaborative Governance, Citizen-Government Relations, Environmental and Sustainability Policy, Experimental Design, Computational Social Science

PUBLICATIONS

Books

- [1] Walker, R.M., **Zhang, J.**, & Chandra, Y. *The Topics of Public Administration: Perspectives from Computational Social Sciences and Corpus Linguistics*. Under Contract: Cambridge University Press

Refereed Journal Articles

- [9] **Zhang, J.**, Yang, K., & Li, H. (2023). [Legislative capacity, bureaucratic reputation, and delegation from a trust perspective: A survey experiment](#). *Governance*, DOI: 10.1111/gove.12763
- [8] Chen, W., Dong, B., Hsieh, C., Lee, M.J., Liu, N., Walker, R.M., Wang, Y., Wen, B., Wen, W., Wu, P., Wu, X., & **Zhang, J.** (2022) [A Replication of “An Experimental Test of the Expectancy-Disconfirmation Theory of Citizen Satisfaction”](#). *Public Administration*. 100(3):778-791 (Authors listed alphabetically)
- [7] **Zhang, J.**, Li, H., & Yang, K. (2022) [Explaining Sustainability Innovation in City Governments: Innovation Mechanisms and Discretion Types in Multi-Level Governance](#). *The American Review of Public Administration*. 52(5):366-381
- [6] Chen, W., Dong, B., Hsieh, C., Liu, N., Walker, R.M., Wang, Y., Wen, B., Wu, P., & **Zhang, J.** (2022) [Experimental Research in the Asia-Pacific Region: Review and Assessment of Regional Capacity](#). *Asia Pacific Journal of Public Administration*. 44(1):4-25 (Authors listed alphabetically).
- [5] **Zhang, J.**, Li, H., & Yang, K. (2022) [A Meta-Analysis of the Government Performance—Trust Link: Taking Methodological and Contextual Factors into Account](#). *Public Administration Review*. 82(1):39-58
Featured by Public Management Community (公共管理共同体) & Governance Scholarship (治理学术), 2021
- [4] **Zhang, J.**, Chen, W., Petrovsky, N., & Walker, R.M. (2022) [The Expectancy-Disconfirmation Model and Citizen Satisfaction with Public Services: A Meta-analysis and an Agenda for Best Practice](#). *Public Administration Review*. 82(1):147-159
- [3] Walker, R.M., Chandra, Y., **Zhang, J.**, & Van Witteloostuijn, A. (2019) [Topic Modelling the Research-Practice Gap in Public Administration](#). *Public Administration Review*. 79(6): 931-937
- [2] Yi, H., Suo, L., Shen, R., **Zhang, J.**, Ramaswami A., & Feiock R.C. (2018). [Regional Governance and Institutional Collective Action for Environmental Sustainability](#). *Public Administration Review*. 78(4):556-566
Featured in a Virtual Issue of *Highly Cited PAR Articles*, September 9, 2019
- [1] Li, H. & **Zhang, J.** (2017). [How do Civic Associations Foster Political Participation? The Role of Scope and Intensity of Organizational Involvement](#). *Nonprofit Policy Forum*. 8(1): 3-24

Book Chapters

- [1] Li, H., & **Zhang, J.** (2021). [Chinese Public Administration Research in Mainstream PA Journals: A Systematic Review \(2002-2020\)](#). In Thomas Andrew Bryer (ed.). *Handbook of Theories of Public Administration and Management*. Edward Elgar Publisher
Featured by Public Management Studies (公共管理研究), 2022

GRANTS AND AWARDS

- [7] 2023 Guangdong-Macao In-Depth Cooperation Zone in Hengqin Management Committee, Research Grant, PI, (RMB 100,000)
- [6] 2022 University of Macau, Start-up Research Grant, PI, (MOP 150,000)
- [5] Replicating “An Experimental Test of the Expectancy-Disconfirmation Theory of Citizen Satisfaction” in Hong Kong and Shenzhen, China. National Natural Science Foundation of China (NSFC)
 - Responsible for experimental design, data collection, data analysis and drafting paper.
- [4] Knowledge Illusion, Community of Knowledge and Citizens’ Extreme Attitudes in Politics and Public Policy. Policy Innovation and Co-ordination Office Project. PI: Prof. Richard M Walker
 - Responsible for drafting grant proposal, data collection, data analysis, drafting paper
- [3] Developing Behavioral Performance Information Use Data for Hong Kong: Experimental Evidence on Cognitive Biases, Policy Innovation and Co-ordination Office Project. PI: Prof. Richard M Walker
 - Responsible for drafting grant proposal, data collection, data analysis, drafting final report
- [2] Public Administration Research and Real-World Problems: Topic Modelling the Changing Landscape, 2018-2020, Research Grants Council Hong Kong, General Research Fund. PI: Prof. Richard M Walker
 - Responsible for data collection, data analysis, drafting papers
- [1] 2017 Raul P. De Guzman Ph.D. Best Paper Award by the Florida State University

SELECTED INVITED TALKS AND LECTURES

- [4] Legislative capacity, bureaucratic reputation, and delegation from a trust perspective: A survey experiment, The Hong Kong University of Science and Technology (Guangzhou), February 2023
- [3] A Meta-Analysis of the Government Performance-Trust Link, “紫江公益学园 ‘善悦读’ ”, East China Normal University, May 2022
- [2] Using Meta-analysis in Public Administration, “求是学术讲座”, Renmin University of China, November 2021
- [1] Communicating Performance Information to Citizens: The Effect of Cognitive Biases, City University of Hong Kong, May 2021

SELECTED CONFERENCE PRESENTATIONS

- [10] Sector Bias and Citizens’ Perceptions of Organizational Performance in Public, Non-profit, and For-profit Sectors, Public Management Research Conference, Utrecht, Netherlands, June 2023

- [9] A Meta-Analysis of the Trust-Performance Link in Collaborative Governance, Public Management Research Conference, Phoenix, U.S., June 2022
- [8] How Reference Points and Negativity Bias Affect Citizens' Performance Evaluations: A Replication, International Research Society for Public Management, (virtual), April 2022
- [7] A Dynamic Study of Citizen Satisfaction, Public Management Research Conference, Hawaii (virtual), June 2021
- [6] Knowledge Illusion, Community of Knowledge and Citizens' Extreme Attitudes in Politics and Public Policy, Hong Kong, China, March 2021
- [5] Integrating Findings on Citizen Satisfaction: Lessons for Practice from the Expectancy Disconfirmation Model : Keynote speech, Shanghai (online), China, September 2020
- [4] The Research-practice Gap in Public Administration: A Topic Modelling Approach, Perth, Australia, February 2020
- [3] A Systematic Review of Public Sector Innovation Studies: Combining Topic Modeling and Bibliometric Analysis, Stavanger, Norway, January 2020
- [2] Expectancy Disconfirmation Theory and Citizen Satisfaction with Public Services: A Meta-analysis, Public Management Research Conference, Chapel Hill, U.S., June 2019
- [1] A Meta-Analysis of the Performance-Trust Link, Public Management Research Conference, Chapel Hill, U.S., June 2019

TEACHING INTERESTS

Public Management, Public Policy Analysis, Data Science, Quantitative Methods,
Environmental Sustainability, Cross-Sector Partnership

TEACHING EXPERIENCE

University of Macau, Fall 2022, Spring 2023

Undergraduate-level: GPAD4005 Programme Evaluation and Performance Assessment

Graduate-level: SSGC8004 Public Administration in China (DPA)
GPAD7101 Public Policy Analysis (MPA)

Florida State University, Fall 2015, Spring 2016, Fall 2016

Undergraduate-level: PAD 3003 Public Administration in American Society

SERVICES

To the University

DPA Student Probation Committee Member

Ph.D. Student Committee Member

Undergraduate Programme Management Committee

MPA Programme Management Committee

MPA Internal Examiner

MPA and DPA Students Supervision

To the Profession

Reviewers for Public Administration Review, Public Management Review, Public Administration, Public Performance and Management Review, etc.

PROFESSIONAL DEVELOPMENT

- [4] Public Administration Experimental Replication Workshop, July 2022, Online
- [3] Academic Writing Workshop in Public Administration, July 2019, City University of Hong Kong
- [2] Southern California QCA Workshop, March 2018, University of California, Irvine
- [1] Introductory and Intermediate Structural Equation Modeling, March 2017, University of Central Florida

SKILLS AND LANGUAGES

R, Python, Stata, Nvivo, SPSS, Mplus, Fluent in both Chinese and English